

Insuring God's Blessings

Strategic. Stronger. Together. INSURANCE BOARD | 2022 ANNUAL REPORT

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STRATEGIC

With diverse risk management resources, Insurance Board is well-equipped to protect your specific ministry's needs. We offer a **strategic** mix of our offerings that best serve you and your church communities.

STRONGER

Insurance Board is committed to finding ways to help manage risks. Our resources available through Safety Central are to help protect and mitigate against the impact of a loss. Ultimately, this will reduce claims and strengthen the covenantal relationships which make ALL our church communities **stronger**.

TOGETHER

Insurance Board offers resources to best protect your property, people, building, liability protection and more. When we utilize our resources **together**, we can reduce claims, maintain our properties, and protect the church communities, so our focus can remain on serving God and our ministries.

A Message From Our President

2022 continued the trend of turbulence within the property and casualty insurance environment. According to leading reinsurance publications, the property reinsurance marketplace was the "hardest" in recent memory. This hardness is evidenced by increasing premiums, reduced capacity (supply), and increasing pressure on the adequacy of property valuations. A recent article in **Risk and Insurance** titled, "Underinsured Properties are Crushing Reinsurers. Why Proper Valuations Will Be a Focus for Years to Come," says it all.

Water damage claims also continue to plague the industry. For Insurance Board, 40% of all property claims in 2022 were attributed to water damage. Overwhelming evidence continues to show that deferred property maintenance is the leading driver of the costs related to water damage claims. This means that many such claims are preventable.

Despite the less-than-favorable property and casualty insurance environment, Insurance Board posted a consolidated net income of \$3.2M on \$73M in revenues. This is inclusive of losses in Insurance Board's bond portfolio correlated with bond market indexes which were the worst in

more than a decade. Despite the headwinds, these results suggest that our business initiatives are generating a positive impact on operations. Among these initiatives include the continued deployment of water sensors for churches, appropriate leveling of deductibles, and various loss control and underwriting strategies designed to improve risk quality. We also continue to invest in technology to improve the efficiency of our business operations.

For 37 years, Insurance Board has continued to provide one of the most robust property and liability insurance products for churches in the industry. We have protected churches against

the adverse financial consequences of weather, fire, floods, earthquakes, and the like, as well as from liability incurred in the course of conducting church business. Your work is foundational to a healthy society, and insuring God's Blessings remains the central focus of our business. We will continue to be *strategic* in our work

to support you, and we are **stronger** when we work **together.**



Timothy Harris, CPCU President & CEO

A Message From Our Board

I'm pleased to present to you the annual report of the Insurance Board. It is a privilege to have the opportunity to serve Insurance Board. This past year has been one of challenge but progress for our organization, and we are proud to provide an overview of our program with you.

As the Executive Director of the Hawaii Conference Foundation, and a lawyer who has represented and served the Hawaii Conference of the United Church of Christ and its associations and churches for my entire career, I have had the opportunity to see firsthand how important it is for our churches and organizations to have access to good insurance products and services. Our church participants invest significant time and resources into building communities of fellowship and places to gather --shelters from storms. But we live in turbulent times and storms come (in many forms), so it is important to protect what we've built. Insurance Board has a robust program that is tailored specifically to the needs of churches and church auxiliary organizations and is eager to partner with you to help protect your church's investment.

Providing you with this program has been no easy feat. Claims have been on the rise, investment markets have been volatile, and the insurance market has been hardening, all of which increases our costs and places upward pressure on premium. To mitigate these costs, we have expanded our efforts to help our insureds with loss control and prevention, and we have begun efforts to restructure our program that will improve our underwriting process and provide a more tailored product for each of our insured's needs. We have also commenced a *strategic* planning process which will help us to chart and navigate a course for the next five years.

None of the accomplishments of Insurance Board in the last year would have been possible without the hard work and dedication of the talented Insurance Board staff, so I take this opportunity to thank them for their good work. I am also grateful for the leadership of our outgoing Chair, Rev. David

Crittenden and our board members who volunteer extensive time and knowledge to the organization. Most importantly, though, I am grateful for the loyalty of our church community which participates in our program. By joining **together**, it **strengthens** us all,

so I extend my thanks to all of our program participants.



Andrew Bunn, JD Chair of the Board Executive Director, Hawaii Conference Foundation Hawaii Conference, UCC



Insurance Board has numerous ways to protect your ministries. When utilizing our Safety Central guide, access relevant topics through our resources on common trends in our church communities. Learn best practices to keep your properties and people safe.

WATER SENSORS

Water damage claims at churches have represented more than 44% of all property claims at Insurance Board. Since the implementation of the <u>water</u> <u>sensor program</u> in 2020, we have estimated claim cost savings of almost \$1.5M. Protect your church with our proven water sensors monitoring services.

THE STEWARD, Quarterly Newsletter

Stay current on relevant topics impacting ministries by subscribing to The Steward, our quarterly newsletter. Learn best practices on how to keep your community and property safe. Access all editions and sign up here.



EPL RISK MANAGER

Reference access to an exclusive resource through Insurance Board's partnership with AIG and collaboration with Littler Mendelson. The EPL Pak Premier is an industry-leading loss prevention tool including handbooks and policies, a human resource forms library, employment law reference manuals, legal reference materials, employment law training, news alerts, and more. We are committed to providing materials that bring value and convenience to your ministry's operational needs.



Safety Central

From maintaining houses of worship to protecting church communities, Insurance Board is your one-stop resource guide with our Safety Central site. Our goal is to be preventive, but in the event of an occurrence, we are here to support you when you need us most.

ABUSE PREVENTION

At Insurance Board, we have the materials needed to protect your ministries. We partner with the experts at Praesidium, the nation's leading provider in abuse prevention. Church communities have access to discounted background checks and screenings, best practices and policies, and training on protecting your house of worship.

In addition, Insurance Board policyholders have exclusive access to C.A.S.E. (Creating A Safe Environment) training to provide practical solutions on handling abuse within your congregation.

Our ministries have access to a range of resources available through Insurance Board's Safety Central portal:

- Water Damage
- Cyber Security Toolkit &

2022 FINANCIAL STATEMENTS

United Church Insurance Association and Subsidiary

	December 31,				
As of and for the years ended:	2022	2021	2020	2019	2018
Consolidated Statements of Financial Position					
Assets					
Cash and short-term investments	\$23,896,498	\$25,717,274	\$32,197,334	\$34,766,157	\$29,417,400
Investments	41,800,719	41,895,614	30,048,225	28,295,596	27,051,858
Accounts receivable and other assets	1,288,288	721,961	717,917	726,167	776,006
Right to use leased asset	729,078	-	-	-	-
Furniture and equipment	364,653	613,589	753,352	597,276	668,798
Total Assets	\$68,079,236	\$68,948,438	\$63,716,828	\$64,385,196	\$57,914,062
Liabilities					
Line of credit	\$2,000,000	\$2,554,787	\$4,804,787	\$ -	\$ -
Lease obligation	747,926	-	-	-	-
Accrued expenses	7,266,329	8,195,605	10,525,953	8,611,170	5,151,972
Deferred revenue	3,330,662	8,110,018	1,213,035	8,985,152	7,842,219
Reserve for losses	36,024,710	34,611,490	28,043,666	22,357,143	19,517,500
Net Assets without Donor Restrictions	18,709,609	15,476,538	19,129,387	24,431,731	25,402,371
Total Liabilities and Net Assets	\$68,079,236	\$68,948,438	\$63,716,828	\$64,385,196	\$57,914,062
Consolidated Statements of Activities					
Program revenue	\$73,108,065	\$67,103,123	\$56,029,484	\$50,759,218	\$47,293,847
Program costs	69,874,994	70,755,972	61,331,828	51,729,858	47,360,203
Change in Net Assets without Donor Restrictions	\$3,233,071	\$(3,652,849)	\$(5,302,344)	\$ (970,640)	\$(66,356)

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Claims Snapshot

Claims Data



*Report is valued from data on 5.5.23

Insurance Board Staff

Timothy S. Harris, CPCU President & CEO

Andrea Gauding, CPA Senior Vice President & CFO

Farnaz Ansari, ARM Vice President, Marketing/ Sales

James Howard Vice President of Operations

Jennifer R. Perri, CIC, CISR Assistant VP, UCIS

Dan Carrick Director of Underwriting

Lisa Gonzalez Director, Loss Control **Cy McFarlin** Director, Claims Administration

Monica B. Kornblum, SHRM-CP Chief of Staff

Jaime Moore* Project Manager-Executive

Kaili Simmons Project Manager– Operations

Jamila Brown, MBA Marketing Administrator

Dana Doheny* Marketing Administrator

Nick Schidowka Underwriting Administrator

Proud To Serve You

Rosalind Davis Customer Service Representative

Sherry A. Denby Senior Accountant/ Financial Systems Analyst

Nik Fabianich Underwriter

Amy Gibson Underwriter

Cindy S. Howell, CIC Account Executive

Macrina Hummel, CISR Customer Service Representative

Brian Klag Loss Control Coordinator **Kieziah** McCullough, MBA Underwriter

Monroe Moore, CCP Senior Claims Analyst

Aaron Pacanovsky Junior Underwriter

Elizabeth Vance Senior Loss Control Representative

Mark A Zimmerman, AINS Senior Claims Analyst

*New Staff in 2023

Andrew Bunn, JD*** UCIA Chair of the Board Hawaii Conference, UCC **Duncan Draper** Indiana Region, Disciples of Christ **Rev. Terry Newland** Synod of Living Waters, PC (USA)

Erick Reisinger Indiana Region, Disciples of Christ

Alan Relyea, CHI, CSP Connecticut Conference, UCC

Conrad Rocha, J.D. Synod of the Southwest

Howard Sewell Kansas-Oklahoma Conference, UCC

Rev. Dr. Diane Weible Vice-Chair of the Board Northern CA-NV Conference, UCC William Whitehead Massachusetts Conference, UCIC Chair

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Proud To Serve You

BOARD

Rev. Bill Worley Pennsylvania Southeast Conference, UCC

Rev. James Moos

Secretary of the Board Executive Director, Faith & Finance Ministries The Pension Boards, UCC

Rev. Phil Hodson* Conference Minister South Central Conference, UCC

John Vertigan* Conference Minister, UCC Florida

*Denotes new board members

Denotes outgoing position holder of the board *Denotes incoming position holder of the board

Rev. David Crittenden** UCIA Chair of the Board Presbytery of Ohio Valley, PC (USA)

Dr. Edith Guffey Vice-Chair of the Board Kansas-Oklahoma Conference, UCC

Rev. David Ackerman Penn West Conference

Robert Brautigam Illinois Conference, UCC UCIC Secretary

Rev. Dr. Lataunya Bynum Northern CA/ Nevada Region, Disciples of Christ **Rev. Dr. Craig Howard** Presbyterian Foundation

Rev. Shana John Illinois South Conference, UCC

Rev. Susan Krummel The Presbytery of Chicago

Rev. Joyce Lieberman Synod of South Atlantic, PC (USA)

Thomas Mitchell, CPCU, AMIM, AIM Southeast Conference, UCC

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Rev. Shana Johnson Ala

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MISSION

To support and protect churches and church ministries by offering superior Property and Casualty Risk and Insurance Management Services.

VISION

Become the program of choice for the denominations we serve.

VALUES

Choosing to be bound together in mutual care and concern, we will maintain: Integrity, Excellence, Exceptional Customer Service, Open Communication and Inclusiveness.

Our insurance serves you so you can serve God.

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www.InsuranceBoard.org



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