

# Churches: Our Everyday Superheroes

Stories of Hope and Inspiration from Our Churches Across the Country

United Church of Christ  
New Smyrna Beach, Florida

All because of Cindy.

Our everyday ministry superhero is our Insurance Board agent, Cindy Howell. Over the years Cindy has always been available, responsive and helpful. But this year, during difficult COVID times, she rose as our champion.



Her story follows: Unfortunately, we have been unable to have in Church services since March. Also, our thrift store was closed since March which accounts for 34% of our income. Tithing is often driven by in person worship. That said, every penny we can get/save is essential for our sustainability. After a workers' comp audit with our carrier, our bill rose from \$900 to \$2500! We had no changes of employees or pay rates! We called Cindy, she was calm, took initiative contacting the carrier rep, worked with us to provide documentation and helped us clear up the misunderstanding which occurred due to changes in business process by the carrier. We actually received a small credit!

Cindy is invaluable to us! We are surviving and continuing to do God's work because of Cindy! Thank you!

*Submitted by Veronica Scullo*